




Mobile App Development for Public Safety Company

PROJECT DETAILS

 **Mobile App Development**

 **Oct. 2017 - Ongoing**

 **Confidential**

 *"Brain Technosys' response time and turnaround time are very impressive."*

PROJECT SUMMARY

Brain Technosys helped develop a mobile application. Using an existing scope, they produced an iOS and Android application. They're currently supporting another development project.

PROJECT FEEDBACK

The mobile app was well received by users, especially regarding the look and layout. The engagement has been very smooth between the teams, making each project easy and efficient. As a partner, Brain Technosys is speedy and works to overcome any obstacle that occurs.



The Client

Introduce your business and what you do there.

I work for BOSS Corporation, and we specialize in life safety and emergency preparedness.



Employee, BOSS Corporation



Chicago, Illinois

The Challenge

What challenge were you trying to address with Brain Technosys?

We hired Brain Technosys to create our mobile app.

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

Brain Technosys created our Android and iOS mobile app. We gave them a detailed, 20-page scope document and they built the product according to our direction and using the drawings we rendered for them. They're currently working with us on another development project.

What is the team composition?

We work with their whole team. Originally, three people from my team were involved, but now five people are supporting the efforts.

How did you come to work with Brain Technosys?

A member of our team, who doesn't work with us anymore, recommended Brain Technosys, and they've been pleasant to work with.

How much have you invested with them?

We've spent a little under \$10,000 on their services.

What is the status of this engagement?

We worked with them on this app from September 2017–January 2018, but we're working with them still on another project.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

User feedback on the app has been great as far as the look, layout, and images. The engagement has been excellent.





How did Brain Technosys perform from a project management standpoint?

They've managed the project well. For the first project, Brain Technosys used the deadlines we gave them in the scope of work. They hit all of our timelines and the delivered work according to the layouts we created.

What did you find most impressive about them?

Brain Technosys' response time and turnaround time are very impressive.

Are there any areas they could improve?

There are sometimes slight communication barriers, but nothing we haven't been able to overcome.

Do you have any advice for potential customers?

I recommend working with them. Sometimes, you'll have to be prepared to rephrase your questions for them to understand, but it isn't difficult.

