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# Website Development for Freight Logistics Company

#### PROJECT DETAILS

- Web Development
- d Jan. 2016 Jan. 2019
- \$10,000 to \$49,999

"We have been able to communicate with the project manager and get issues resolved speedily."

#### PROJECT SUMMARY

Brain Technosys developed a website for a freight shipping logistics company from scratch, building out a payment gateway and other registration and monitoring capabilities.

#### PROJECT FEEDBACK

The project has been very successful, helping project stakeholders build their business to a substantial size. The Brain Technosys team was very effective in their work and communicated all updates and challenges to their client as they occurred.

# **Brain Technosys Pvt. Ltd**

### The Client

Please describe your company and your position there.

We provide a web based transportation platform for Freight Owners and freight carriers to conduct business in order to optimize the logistics process. I am a Partner in the business

## The Challenge

For what projects/services did your company hire Brain Technosys?

We needed the development of a new website and Brain Technosys assisted us right from the beginning to the launch of the website and they continue to provide us with on going development work and maintenance of the website

#### What were your goals for this project?

The solution had to be accessible across desktop and mobile devices and be highly responsive to the needs of our custmers.

Loyiso Toyi Director, Freight Hub	) Logistics
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Transportation

Durban, South Africa

#### CLIENT RATING

5.0 Overall Score

Quality:		4.0
Schedule:		5.0
Cost:		4.
Would Refer:		4.





## The Approach

#### How did you select this vendor?

We sourced them through Upwork and have managed to build a very good working relationship

## Describe the project and the services they provided in detail.

They designed and developed the website with all its functionalities, including integration with Payment gateway. The development was done with on going consultation with us and we were kept up to date at all times

#### What was the team composition?

The project team had two people on their side and one on our side

#### The Outcome

# Can you share any information that demonstrates the impact that this project has had on your business?

We now have over 900 Transport companies that are registered with us and utilize our service

## How was project management arranged and how effective was it?

Project management was very effective as we were kept updated of progress and costs at all times

# What did you find most impressive about this company?

We have been able to communicate with the project manager and get issues resolved speedily. and for us that is very important

## Are there any areas for improvement?

We are currently happy with their service and have not identified any areas that need improvement