Brain Technosys Pvt. Ltd

Custom Web Development for an Events & Ticketing Platform

PROJECT DETAILS

🏷 Web Development

📅 Jan. 2016 - Ongoing

💲 Confidential

" *"They take their business seriously, and I can only say good things about them."*

PROJECT SUMMARY

Brain Technosys provides a team of developers for custom projects in .NET and SQL for an event registration and ticketing platform. Their team scales to meet the need.

PROJECT FEEDBACK

The quality of service Brain Technosys offers has never lagged within a three-year collaboration. They are professional and communicative, and they make themselves available at any time to answer questions or resolve issues.

Brain Technosys Pvt. Ltd

The Client

Introduce your business and what you do there.

We run an online event registration and ticketing platform. I'm the CTO and am responsible for our infrastructure and application development.

The Challenge

What challenge were you trying to address with Brain Technosys?

We needed technical resources to help us do our work.

CTO, Ticketing and Events Platform

IT Services

New York, United States

CLIENT RATING

5.0
Overall Score

Quality: 4.5

Schedule: 4.0

Cost: 4.0

Would Refer: 5.0

The Approach

What was the scope of their involvement?

They do custom web development for us in .NET and SQL. They provide a la carte resources, so we have some control over their team.

What is the team composition?

At peak, we had a team of four. We've completed the larger project, and we currently work with a team of two. Since we manage the project on our side, we don't use their PM options.

How did you come to work with Brain Technosys?

We found them on Guru, but I can't remember the exact process we used to hire them.

What is the status of this engagement?

I believe we started working together in 2016. The collaboration is ongoing.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

The quality is very good. We had a bit of a learning curve at the beginning, and our lead engineer worked with them to meet our standards. We encountered very few challenges, and their dependability and reliability were always excellent. They keep a good hold on their resources, and they accommodate us whenever we need more bandwidth.

How did Brain Technosys perform from a project management standpoint?

They're very professional, and they offer a high level of service. We manage the project on our side, but their developers are very strong. They work around holidays, and their communication is very good via email, Skype, or phone. Their work is excellent, and they're always available to answer our questions. There are no gaps, and the relationship is very successful.

What did you find most impressive about them?

They've never taken the relationship for granted, and they're just as professional, communicative, and available as they were at the beginning. We've seen no degradation of their quality, and they are incredibly ethical. They take their business seriously, and I can only say good things about them.

Are there any areas they could improve?

I can't think of anything negative to say about them. Our engagement is very good. If I had to give them any advice, they could expand their horizontal capabilities and resources. If they broaden their expertise, that could only serve them better.

Do you have any advice for potential customers?

Make sure to dedicate energy to communication. If you do that, everything else will fall into place. Give them time to prove themselves, and they won't let you down.

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