



Custom Software Development for Law Firm

PROJECT DETAILS

 Custom Software Development

 Jun. 2015 - Ongoing

 Confidential



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PROJECT SUMMARY

Brain Technosys built a software solution to store and process paperwork and information for a law firm. They've created client portals and maintain the firm's website. The engagement is ongoing.

PROJECT FEEDBACK

The software meets all requirements, leading to more work for Brain Technosys. The team delivers quality development work on time and at reasonable prices. Despite time zone differences causing communication delays, they lead a smooth, productive collaboration.



The Client

Introduce your business and what you do there.

I'm a partner at Novick Edelstein Pomerantz P.C., a law firm.

The Challenge

What challenge were you trying to address with Brain Technosys?

We engaged Brain Technosys to develop proprietary software for us.



Craig Zim

Partner, Novick Edelstein
Pomerantz P.C.



Legal



Yonkers, New York

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 4.0

Cost: 5.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

We needed a solution to handle our receivables, billables, legal documents, and other items important to running our practice. Brain Technosys built us a one-stop piece of software that holds all that information. It also hosts a client portal.

What is the team composition?

Shri (Co-Founder & CEO, Brain Technosys) is my main point of contact. Otherwise, we have five people assigned to this project.

How did you come to work with Brain Technosys?

I bid out the job to several different developers, and I liked Brain Technosys' personality the most.

How much have you invested with them?

We've spent \$150,000–\$175,000.

What is the status of this engagement?

The project started a few years ago and is ongoing.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

We continue to work with Brain Technosys to build new portals and features. They also maintain our website. Their team is trustworthy, professional, responsive, and technologically savvy.

How did Brain Technosys perform from a project management standpoint?





Their project management was excellent. I have no complaints. I'd give them a good recommendation.

What did you find most impressive about them?

Brain Technosys gave me an attractive price and a commitment to work diligently on the project. Their personalities are what drew me into hiring them.

Are there any areas they could improve?

Because Brain Technosys works overseas, our time zone differences mean that our business hours are different. Our communication and tasks have a lag of about a day. I'd recommend that they get people that work during business hours in our time zone. Otherwise, I don't have any negative feedback for them.

Any advice for potential customers?

Make sure Brain Technosys commits to doing work during the hours when their team is functional.

